



IOM International Organization for Migration  
OIM Organisation internationale pour les migrations  
OIM Organización Internacional para las Migraciones

## **Call for Proposals**

### **“Provision of direct MHPSS services for migrants in Sabha”**

#### **Organizational Background**

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. With 166-member states, a further 8 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

#### **Project Background**

Mental Health is a chronically neglected field in Libya as many longstanding problems predate the conflict that started in 2011, including underdeveloped community based and specialized services, shortage of qualified workforce, lack of facilities, social stigma towards people with mental illness and funding marginalization. In addition, the current and long-lasting violence in the country is believed to further increase the proportion of the population in need of mental health and psychosocial support, requiring a combination of immediate and longer-term interventions.

The situation of non-Libyans in the country (migrants, refugees, people on the move) is still of great concern. The Implications of Non-State Actor Involvement in Immigration Detention mention how refugees and migrants are exposed to a wide variety of mistreatment including trafficking, kidnapping, torture, systemic violence, and all sorts of abuse including physical, mental and sexual.

Under the direct supervision of the IOM MHPSS Programme Manager, in coordination with other departments including the Community Stabilisation, Protection, Health, Direct Assistance (DA) and Voluntary Humanitarian Return (VHR), the successful Implementing Partner will provide direct MHPSS services to migrants and vulnerable host communities in Sabha area, with ultimate goal of alleviate suffering, protecting the most vulnerable and bridging between migrant and host communities.

#### **Request for Proposals**

Through this Call for Proposals (CFP), IOM is inviting applications from implementing partners that can undertake the task of **Provision of direct MHPSS services for migrants in Sabha through the PSS center** as described in the background. Interested applicants can submit proposals per the following :

### **A- Overall project objective:**

The overall objective of the project is to establish a Mental Health and Psychosocial Support response in Sabha town and greater area, with a special focus on community based interventions, implemented by IOM within the Sabha Counselling and Recreational Center, established by the IOM Community Stabilization unit in 2018.

The Implementing partner is expected to recruit and deploy **1 Team**, comprising of the following figures:

- MHPSS Outreach Workers
- Community Center Animators
- Psychosocial Counsellors

### **B- Key Responsibilities of the training company or institution:**

The Implementing Partner, through its Psychosocial Support Team, is expected to deliver the following activities:

- Liaise with local authorities, formal and informal, to ensure that IOM presence and planned Psychosocial Support activities are well tailored to needs of the community and in line with international guidelines and standards and fully understood by these authorities so to ensure safe access of the most vulnerable to MHPSS services.
- Establish a MHPSS Desk in the Community Center, with regular schedule and activity plan that are developed based on focus groups discussions with the local community and migrants.
- Upon the onset of crisis, ensure that Psychological First Aid is adopted as an approach for person impacted by the crisis.
- In coordination with relevant IOM units e.g. Protection and VHR, DA ensure the provision of basic information to migrants in transit concerning durable solutions and alternatives to detention.
- Identification and referral of vulnerable individuals and groups to relevant stakeholders including Protection, basic services, specialised services and so on.
- Facilitate access of migrants to make long distant phone calls so they connect with family members especially for new arrivals.
- Plan and conduct comprehensive MHPSS including basic recreational and cultural activities, designed based on the needs of the migrants and in coordination with them.
- Provide peer-to-peer support groups e.g. Women Groups or migrants with same nationality or similar background and experiences.
- Liaise with other IOM units e.g. Protection, Health, MRRM/DA, Border Management, to ensure an integrated migrant response within the IASC guidelines for MHPSS in Emergency settings and Sphere standards.
- Ensure that all activities and/or services delivered in the center are inclusive with specific focus on vulnerable groups such as IDPs, PWDs, elderly, women and children, etc.

- Plan and conduct basic PSS capacity building to key stakeholders in the area, including Protection and Health practitioners.
- Submit weekly update of program activities in addition to submitting a monthly comprehensive report on the 5<sup>th</sup> of each month covering the previous month.

### **Key Deliverables**

1. Recruit and deploy of 1 Psychosocial Team consisting of: MHPSS Outreach workers, Animators and Psychosocial Counsellor.
2. Submit plan for activities upon discussion with local authorities and the target beneficiaries.
3. Submit a weekly update every Sunday COB that covers brief update of activity progress stating the number of beneficiaries segregated by age, gender, nationality and type of activities.
4. Submit a monthly report that includes:
  - a. Analysis of the context;
  - b. Description of type of activities implemented and services delivered;
  - c. Lessons learned and progress made;
  - d. Evaluation of the interventions;
  - e. Challenges and recommendations to address challenges;
  - f. Number of beneficiaries segregated by age, gender, nationality and type of activities;
5. Final report of activities (6 months implementation), including statistics, activities description, lesson learned, evaluation and recommendations due two weeks after the end of the IP Agreement.

### **Role of IOM:**

1. IOM will work closely with the selected IP to develop activities and services, plans and schedule to ensure that is coherent with international guidelines and principles.
2. IOM will review the activity proposals and workplans and provide required comments and guidance on the implementation process.
3. IOM will monitor the implementation of the activities and conduct visits to the PSS center when feasible.

### **Qualifications:**

The interested applicants should have the following:

- Proven experience in providing similar type of activities particularly in the migrants' settings in DCs and outside of DCs.
- Good understanding of migration and displacement in the context of Libya, and proven experience working with migrant communities.
- Have experience and be able to work in Sabha.

- Required staff and personnel as well as technical capacity to implement the MHPSS activities as per IASC Guidelines, Sphere Standards and IOM Guidance note.
- Demonstrates integrity, professionalism and respect of diversity.
- Ability to perform under high pressure and according to time sensitive schedule, and the flexibility to apply modifications given the rapidly changing context in Libya.

## Eligibility

Any civil society organization or institution may apply, which is:

- Registered with Libyan authorities – relevant ministries and/or the High Commission of Civil Society or any other relevant Libyan official entity.
- Proven experience in the field of MHPSS – experience of working with IOM will be considered as a plus.
- In possession of a USD account.

## Application and submission instructions

Applicants have to apply one package for all activities in all the PSS centre as per the following:

- 1- Language:** Submission of documents for all applications should be in English language.
- 2- Narrative proposal:**
  - Presenting the organization's background and experience in carrying out similar activities attaching the final report, year of implementation, name of donor if applicable.
  - Clear description of implementation methodology of the proposed activities, including emphasis on how to tackle migrants' issues in Sabha.
  - A detailed work plan, clearly presenting the activity plan in accordance with the required project duration.
  - The list of staff with clear description of their role in the project including their previous experience in similar activities.
- If the applicant has pre-existing relevant tools, activities reports, or any other documents that may be useful, these should be mentioned and attached with the proposal.
- 3- Budget:** Please include a detailed budget clearly showing all budget lines and its relevance to the proposal.
- 4- Duration:** 6 Months, renewable depending on availability of funds.
- 5- Credentials:** A valid registration at the Libyan relevant authorities.
- 6- Other supporting documents:** CVs of staff and trainer that will be implementing the project in English must be attached to the proposal if applicable.

4. **Request for clarifications:** All requests for additional information regarding the technical aspect of this call Should be directed to Ibrahim Abou Khalil, MHPSS PM on this email address: [iaboukhalil@iom.int](mailto:iaboukhalil@iom.int).
5. **Submission of the proposal:** all required documents should be submitted in sealed document with the stamp of the institution to and dropped at the Palm City Security office to be delivered to:

**International Organisation for Migration (IOM)**

**House # 233**

**Tripoli – Libya.**

**Deadline for submission of proposal:**

24<sup>th</sup> of February 2019

**Modality of payment:**

- 15% at the signature of the contract;
- 45% Upon the submission of the mid-term report (or third monthly report) and completion of all planned activities;
- 40% at the submission of the Final Report two weeks after the end date of the project.