



IOM International Organization for Migration
OIM Organisation internationale pour les migrations
OIM Organización Internacional para las Migraciones

Call for Proposals

“Provision of direct MHPSS services for migrants in Detention Centers across Tripoli, Libya”

Organizational Background

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. With 166-member states, a further 8 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

Project Background

Mental Health is a chronically neglected field in Libya as many longstanding problems predate the conflict that started in 2011, including underdeveloped community based and specialized services, shortage of qualified workforce, lack of facilities, social stigma towards people with mental illness and funding marginalization. In addition, the current and long-lasting violence in the country is believed to further increase the proportion of the population in need of mental health and psychosocial support, requiring a combination of immediate and longer-term interventions.

The situation of non-Libyans in the country (migrants, refugees, people on the move) is still of great concern. The Implications of Non-State Actor Involvement in Immigration Detention mention how refugees and migrants are exposed to a wide variety of mistreatment including trafficking, kidnapping, torture, systemic violence, and all sorts of abuse including physical, mental and sexual.

Under the direct overall supervision of the IOM MHPSS Programme Manager, the successful Implementing Partner (IP) will provide direct MHPSS services to migrants held in detentions centres in Tripoli and/or at disembarkation points (when necessary) to alleviate suffering ensuring the protection of stranded and detained migrants.

Request for Proposals

Through this Call for Proposals (CFP), IOM is inviting applications from implementing partners that can undertake the task of **Provision of direct MHPSS services for migrants in Detention Centers across Tripoli, Libya** as described in the background. Interested applicants can submit proposals per the following :

A- Overall project objective:

The overall objective is to provide MHPSS to migrants living in detention centers or stranded or rescued at sea through a mobile team consisting of MHPSS staff who will visit detention centers in the Tripoli greater area on weekly basis to provide MHPSS services and conduct activities in coordination with DCIM. The list of DCs include: Tarik Assika, Tajoura, Abu Slim, Saba'a and Gasr Bin Gashir among other DCs.

The Implementing partner is expected to recruit, establish and deploy the required staff so to carry out MH and PSS activities in liaison with IOM MHPSS programme staff as per the following list of positions:

1. Psychosocial Team Leader;
2. Psychosocial field workers;
3. Translators (when needed);
4. Reporting clerk.

B- Key Responsibilities of the training company or institution:

The Implementing Partner, is expected to deliver the following activities:

The Implementing Partner, through the MT PSS team, is expected to deliver the following activities:

1. Conduct an induction session for the DCIM and DCs staff to inform them about the project and get their inputs as well as recommendations for collaboration to ensure the successful implementation of all project activities.
2. During the induction session with DCIM/DC staff, agree on steps forward in terms of establishing effective communication and referral pathway for each Detention Centre.
3. Set up a clear schedule for regular visits and activities developed based on the needs of Migrants.
4. Identify key training needs of DCIM and DCs staff that will be communicated to IOM so to organize trainings as deemed necessary upon availability of resources – human and financial.
5. Upon the onset of crisis, ensure that Psychological First Aid is adopted as an approach for persons impacted by the crisis and for migrants at disembarkation points.
6. In coordination with relevant IOM units e.g. Protection, Voluntary Humanitarian Return (VHR), Direct Assistance (DA) ensure the provision of basic information to migrants in transit concerning durable solutions and alternatives to detention.
7. Identification and referral of vulnerable individuals and groups to relevant stakeholders including access to basic needs, protection, specialised services among other stakeholders.
8. Facilitate access of migrants to make long-distance phone calls so they connect with family members especially for new arrivals.
9. Plan and conduct basic recreational and cultural activities, designed based on the needs of the migrants and in coordination with them that respect their cultural background, tradition and their experience.
10. Establish support group including peer-to-peer that focus on specific issues related to groups such as Women Groups or migrants with same nationality or similar background and experiences.
11. Liaise with other IOM units e.g. Protection, Health, MRRM/DA, Border Management, to ensure an integrated migrant response within the IASC

- guidelines for MHPSS in Emergency settings, Sphere standards and IOM guidance note for MHPSS activities.
12. Ensure that all activities and/or services delivered in the DCs are inclusive with specific focus on vulnerable groups.
 13. Mobilize staff to disembarkation points when needed and report immediately to IOM MHPSS PM.
 14. Submit weekly update of program activities in addition to submitting a monthly comprehensive report on the 5th of each month covering the previous month as per the description in the Deliverables Section, Point (3).

Key Deliverables

1. Recruit and deploy Psychosocial Team that consist of:
 - a. Psychosocial Team Leader;
 - b. Psychosocial Field Workers;
 - c. Translators (when needed);
 - d. Reporting clerk.
 - e. MHPSS
2. IOM to conduct induction training for the staff so to better understand the approach within one to two weeks of completing the recruitment process.
3. Submit plan for activities upon discussion with DCIM and DCs and the migrant in DCs.
4. Submit a weekly update every Sunday COB that covers brief update of activity progress stating the number of beneficiaries segregated by age, gender, nationality and type of activities.
5. Submit a monthly report that includes:
 - a. Analysis of the context;
 - b. Description of type of activities implemented and services delivered;
 - c. Lessons learned and progress made;
 - d. Evaluation of the interventions;
 - e. Challenges and recommendations to address challenges;
 - f. Number of beneficiaries segregated by age, gender, nationality and type of activities;
6. Submit final report of activities (7 months implementation), including statistics, activities description, lesson learned, evaluation and recommendations due two weeks after the end of the IP Agreement.

Role of IOM:

1. IOM will provide initial two days training to selected IP on IOM MHPSS approach and global guidelines and principles.
2. IOM will work closely with the selected IP to develop activities and services, plans and schedule to ensure that is coherent with international guidelines and principles.
3. IOM will review the activity proposals and workplans and provide required comments and guidance on the implementation process.
4. IOM will allocate a program assistant and MHPSS Specialist to liaise with the IP.
5. IOM will monitor the implementation and attend some of the sessions.

Qualifications:

The interested applicants should have the following:

- Proven experience in providing similar trainings particularly for health and non-health actors in Libya.
- Good understanding of migration and displacement in the context of Libya, and proven experience working with migrant communities.
- Have experience and be able to work in listed locations – Sabha, Gatroun, Benghazi and Tripoli.
- Required staff and personnel as well as technical capacity to conduct this training.
- Demonstrates integrity, professionalism and respect of diversity.
- Ability to perform under high pressure and according to time sensitive schedule, and the flexibility to apply modifications given the rapidly changing context in Libya.

Eligibility

Any company, organization or institution may apply, which is:

- Registered with Libyan authorities – relevant ministries or the High Commission of Civil Society or any other relevant Libyan official entity.
- Proven experience in the field of MHPSS – experience of working with IOM will be considered as a plus.
- In possession of a USD account.

Application and submission instructions

Applicants have to apply one package for all activities in all the detention centres as per the following:

1- Language: Submission of documents for all applications should be in English language.

2- Narrative proposal:

- Presenting the organization's background and experience in carrying out similar activities attaching the final report, year of implementation, name of donor if applicable.
- Clear description of implementation methodology of the proposed activities, including emphasis on how to tackle migrants' issues in detention centres and urban areas.
- A detailed work plan, clearly presenting the activity plan in accordance with the required project duration.
- The list of staff with clear description of their role in the project including their previous experience in similar activities.

- If the applicant has pre-existing relevant tools, activities reports, or any other documents that may be useful, these should be mentioned and attached with the proposal.
- 3- **Budget:** Please include a detailed budget clearly showing all budget lines and its relevance to the proposal.
- 4- **Duration:** 7 Months, renewable depending on availability of funds.
- 5- **Credentials:** A valid registration at the Libyan relevant authorities.
- 6- **Other supporting documents:** CVs of staff and trainer that will be implementing the project in English must be attached to the proposal if applicable.
- 6. **Request for clarifications:** All requests for additional information regarding the technical aspect of this call Should be directed to Ibrahim Abou Khalil, MHPSS PM on this email address: iaboukhalil@iom.int.
- 7. **Submission of the proposal:** all required documents should be submitted in sealed document with the stamp of the institution to and dropped at the Palm City Security office to be delivered to:

International Organisation for Migration (IOM)

House # 233

Tripoli – Libya.

Deadline for submission of proposal:

24th of February 2019

Modality of payment:

- 15% at the signature of the contract;
- 45% Upon the submission of the mid-term report (or third monthly report) and completion of all planned activities;
- 40% at the submission of the Final Report two weeks after the end date of the project.